

# BOGUS TPS CALLS

Staffordshire Trading Standards are alerting local residents to bogus telephone calls claiming to be from the Telephone Preference Service (TPS), requesting payment for the usually free service.

TPS have confirmed they are aware of a telephone scam which uses their name to try and con people into paying for a call blocker service. TPS will not call a subscriber of their service to ask for personal details or payment to complete registration.

The TPS is a free service, which records your preference not to receive unsolicited sales or marketing telephone calls made from within the UK. It is a legal requirement of all organisations that they do not make unsolicited calls to numbers registered with TPS.

If you do receive a call from someone claiming to be from TPS or a similar sounding organisation asking for personal information or charging you for this service you are advised to check that you have registered with the TPS and not another organisation. Once you have registered, TPS will not contact you again.

If you wish to register your details with TPS, you can do so by phone on 0845 070 07 07 or via their website [www.tpsonline.org.uk](http://www.tpsonline.org.uk)

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All our alerts are available in a range of formats and languages, including large print. Please contact Community Development if this would be helpful to you, or to someone you know. Address: 14 Martin Street, Stafford, ST16 2LG. [community.development@staffordshire.gov.uk](mailto:community.development@staffordshire.gov.uk)

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